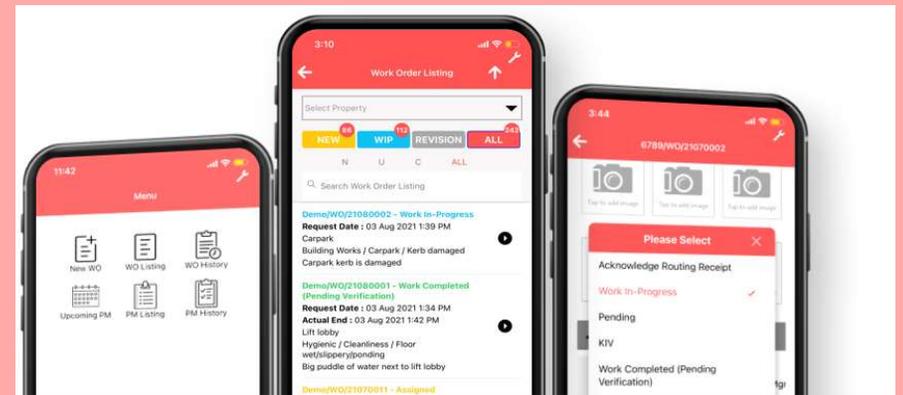




QORNERSTONE



Qornerstone Estate

Download & Setup eFAMS App

**Download the eFAMS App and
stay updated on the go!**



Version 1.0



This User Guide will cover:

This is a simple guide to setup the FAMS App.

Prerequisite

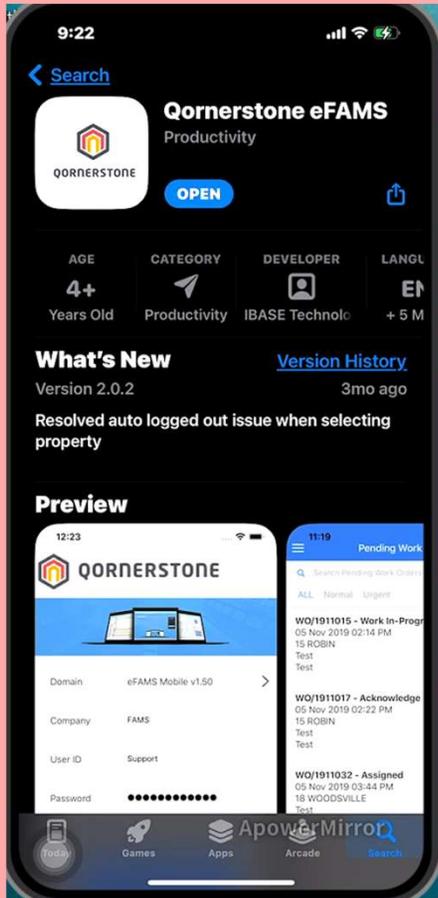
Setup for the below sections must be completed:

1. FM Admin Setup for Work Types/Type of Services/Problem Codes & Work Priority,
2. The property level (Residential/Commercial/Industrial/Mixed Development
3. Main User Accounts must be setup in Cornerstone Estate
4. eFAMS account is to be set up in Property Personnel under the Maintenance Module
5. Property Access to the MCST must be granted to the personnel in property personnel setup section*.

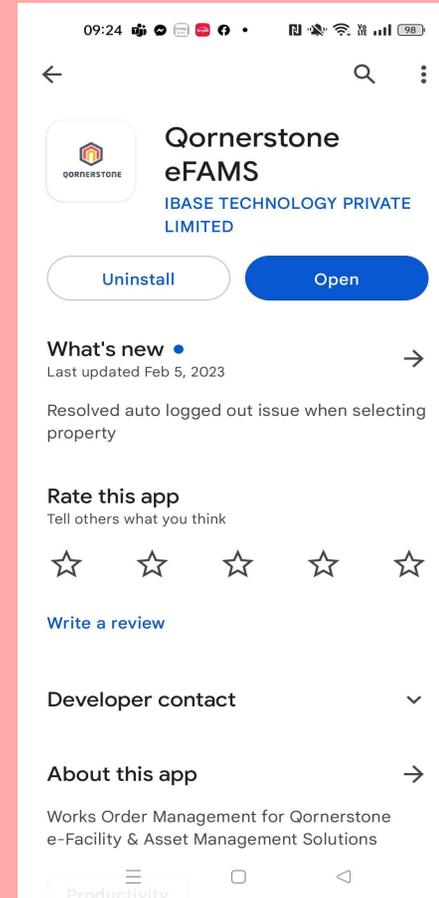
*** Note: If the property access is granted to “yes” at the New User Account setup.**

1) Installing the App

- Go to Apple Play for IOS user or Google Play for Android users. Search for Qornerstone eFAMS.

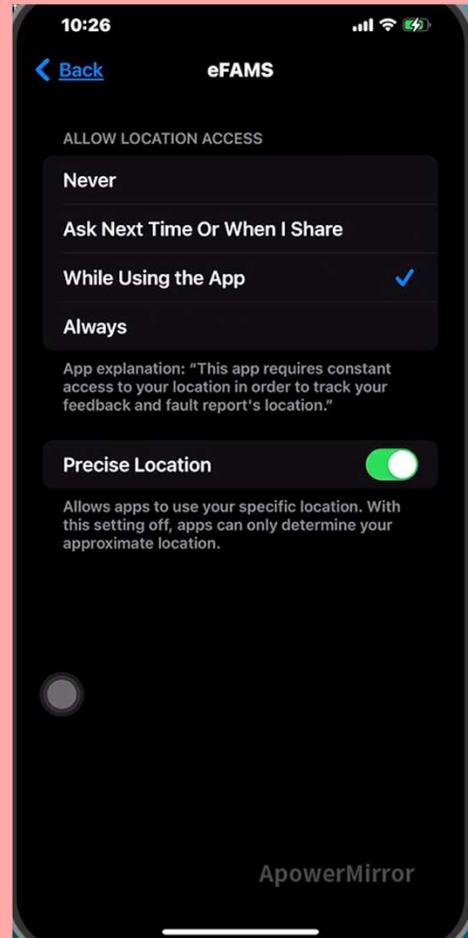
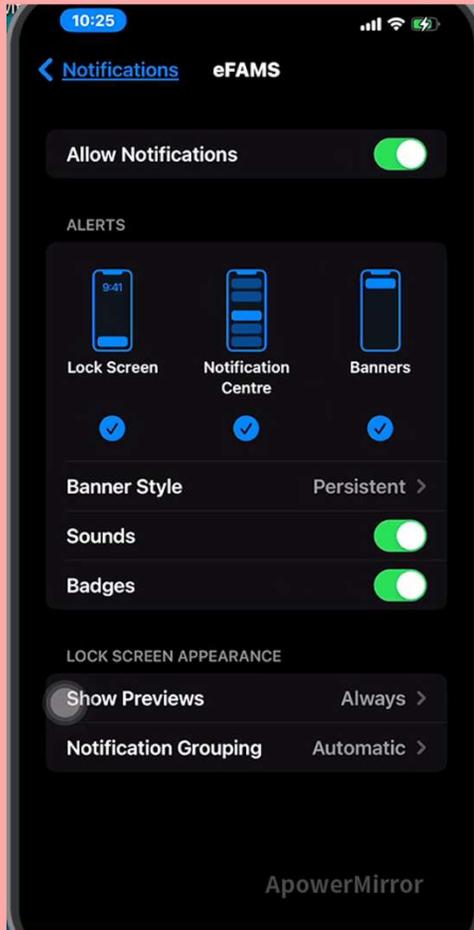


IOS



Android

2) Notification Settings



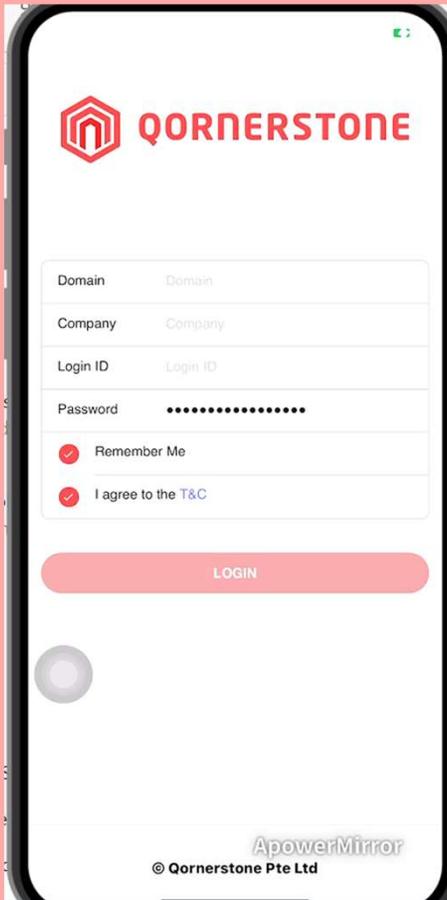
1) Please ensure the notification and location (camera) settings is to be turned on.

- This will allow user to receive push notification for New and/or Work Order Status update .

- Location settings is to capture the coordinates of the pictures taken in the eFAMS app.

2) The process is the same for IOS and/or Android users

3) Access to the eFAMS



Login

- 1) **Domain & Company : The Details are the same. Example : If Domain is MCSTXXXX , the Company will be MCSTXXXX**
- 2) **The Login ID : The ID will be assigned to the user by the administrator**
- 3) **Password: The password will be assigned to the user set by the administrator.**
- 4) **The boxes should be checked for "Remember Me" & " I agree to the T& C". This will allow auto-login on user's behalf.**