

QCOMMUNITY+

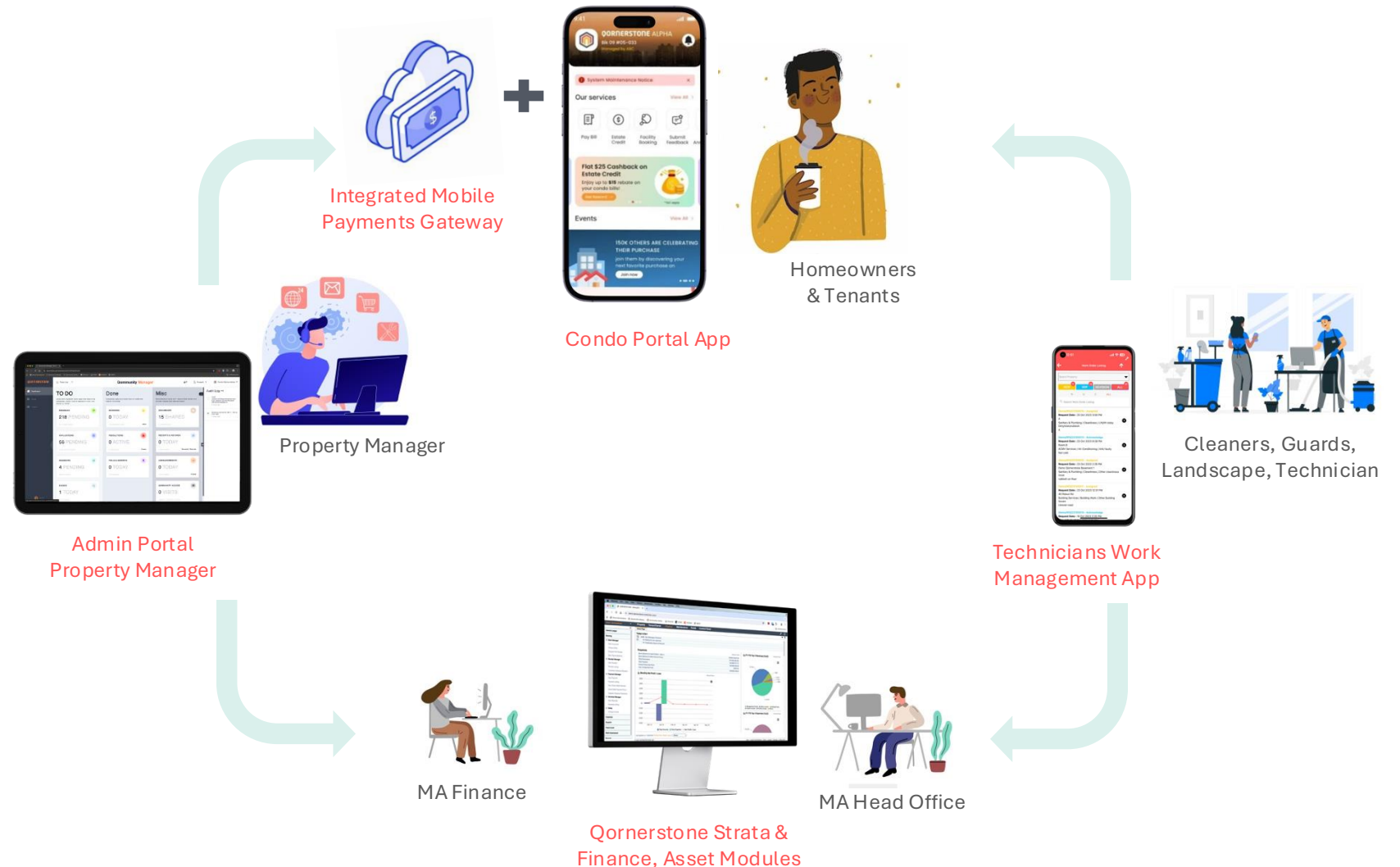
Not Just Another Condo App



Qommunity Is Part of An Integrated Platform

BENEFITS

1. Improve service delivery
2. Increase productivity to counter rising manpower cost
3. Meet rising customer expectations
4. Simplify reporting and customer retention



Qommunity Helps to Automate Workflows

Puts the power of e-payments, digitalization and automation in Tenants'/Residents' hands

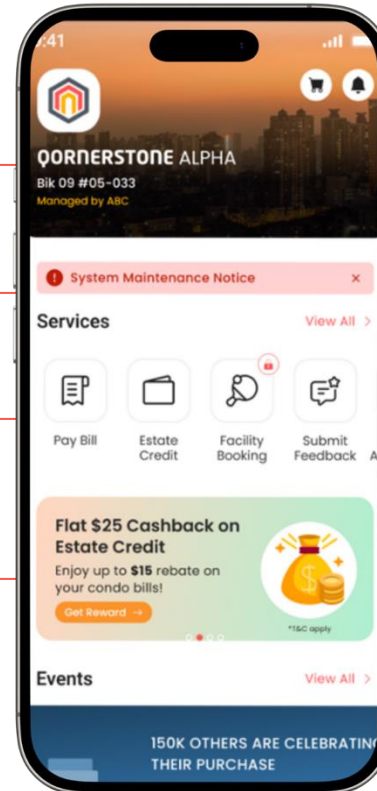
- Automate Payments Collections
- Digitalise Maintenance Workflows
- Data Aggregation

Live Account Balance & SOA

Pay bills with PayNow

Announcements, Circulars, Documents

Service Requests with Ticketing



Management Dashboard

Book Facilities with e-Wallet payments

E-applications with e-Payment of Fees & Security Deposits

Visitor Management & Door Access

Surveys & AGM Polling

Solution #1:

Application Forms

Pain Point:

Residents walk-ins to submit forms

Disruptive and reduces productivity of site staff to deal with paperwork

Steps to solve this:

1. Turn on e-Application forms function in Qommunity
2. Sign the credit card form
3. Train site staff to ask Residents to use the app instead of paper forms

Solution #2:

QuickPay Receivables Management

Pain Point:

Residents walk-ins to make payments

Cash & cheques collected need to bank in which takes time


Steps to solve this:

1. Turn on QuickPay
2. Council to sign QuickPay contract for MCST to bear 50c charge

Costs are charged to SPs either thru MF or as transaction fees

Benefits to MCST is staff productivity, no errors in accounts.

3. Put up QuickPay posters and Circular to explain to Residents how to use



GOSH!!!
I CAN'T REMEMBER NOW...

FORGOT IF YOU PAID YOUR **BILLS?**


INCLUDED YOUR UNIT NUMBER?

USE QUICKPAY

- same-day payment confirmation
- updates your account instantly
- safe & secure; payments by DBS Max

• Per transaction fee of 50c may apply.
• Payee name appears as "Qornerstone QuickPay".

SCAN to Read DBS Press Release



Solution #3:

Digitalise Over-the-Counter Payments (Stop accepting Cash and Cheques)

1. Train site staff to use QuickPay to take in payments
2. Eliminate Paperwork
3. No more disputes over payments



GOSH!!!
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REMEMBER NOW...

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USE QUICKPAY


same-day payment
confirmation


updates your account
instantly


safe & secure;
payments by DBS Max

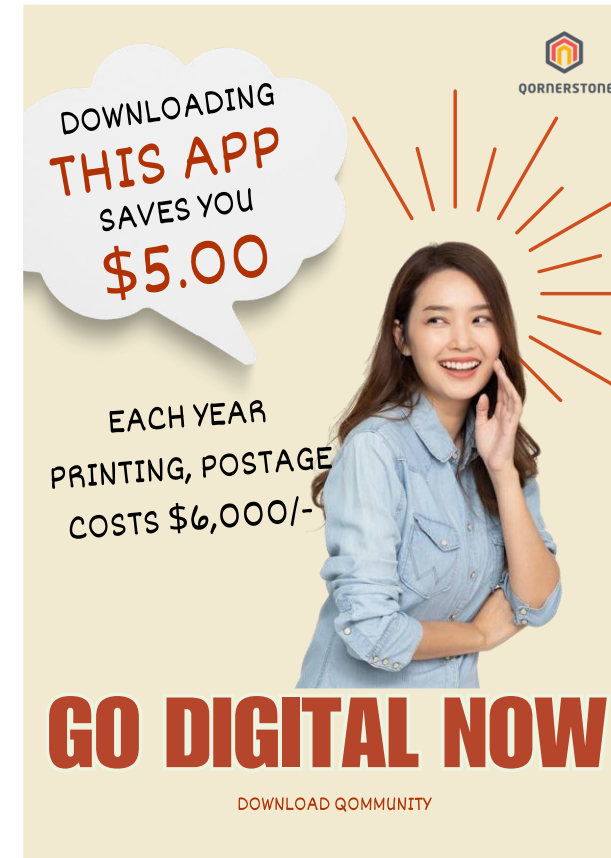
• Per transaction fee of \$0.50 may apply.
• Payee name appears as "Qornerstone QuickPay".
• Same-day transfer to MCST bank account.
• Learn more at [Qornerstone.com/Quickpay](https://qornerstone.com/quickpay)

SCAN to Read
DBS Press Release 

Solution #4:

Announcements, e-Circulars and Surveys

1. Hold Residents Day to educate Residents
2. Get everyone to sign Opt-in Form (1-time exercise)
3. Send all notices except Bills by digital means



Solution #5:

Smart Visitor Registration & Access Management



1. Guard on patrol

Assume Original deployment:
2 day, 2 night guards
Annual Cost: \$185K

Revised deployment:
1 day, 1 night guard plus 24-hr remote
support
Annual Cost \$135K
Cost of Tech: \$20K

Savings: \$30K p.a.



2. Adhoc visitor arrives



4. Registers visitor and
opens the barrier



3. Video call with
remote guard

Qornerstone VMS Hardware Components



Components to be placed at side gates

- 1 Facial Recognition Panel
- 2 Controller Unit (Internet-enabled)
- 3 4G Modem



Components to be placed at car barrier gate

- 1 License Plate Recognition Camera (can re-use existing if available)
- 2 Controller Unit (Internet-enabled)
- 3 4G Modem



Features

SINGAPORE-DESIGNED TECHNOLOGY
CONTROLLER CONNECTS UP TO 4 DOORWAY
OFFLINE MODE READY
WORKS WITH LEGACY READERS, ALARM PANELS & OTHERS

10Tacle Controller Unit

Controls access by authenticating identity of Resident/Visitor with Qornerstone Server.

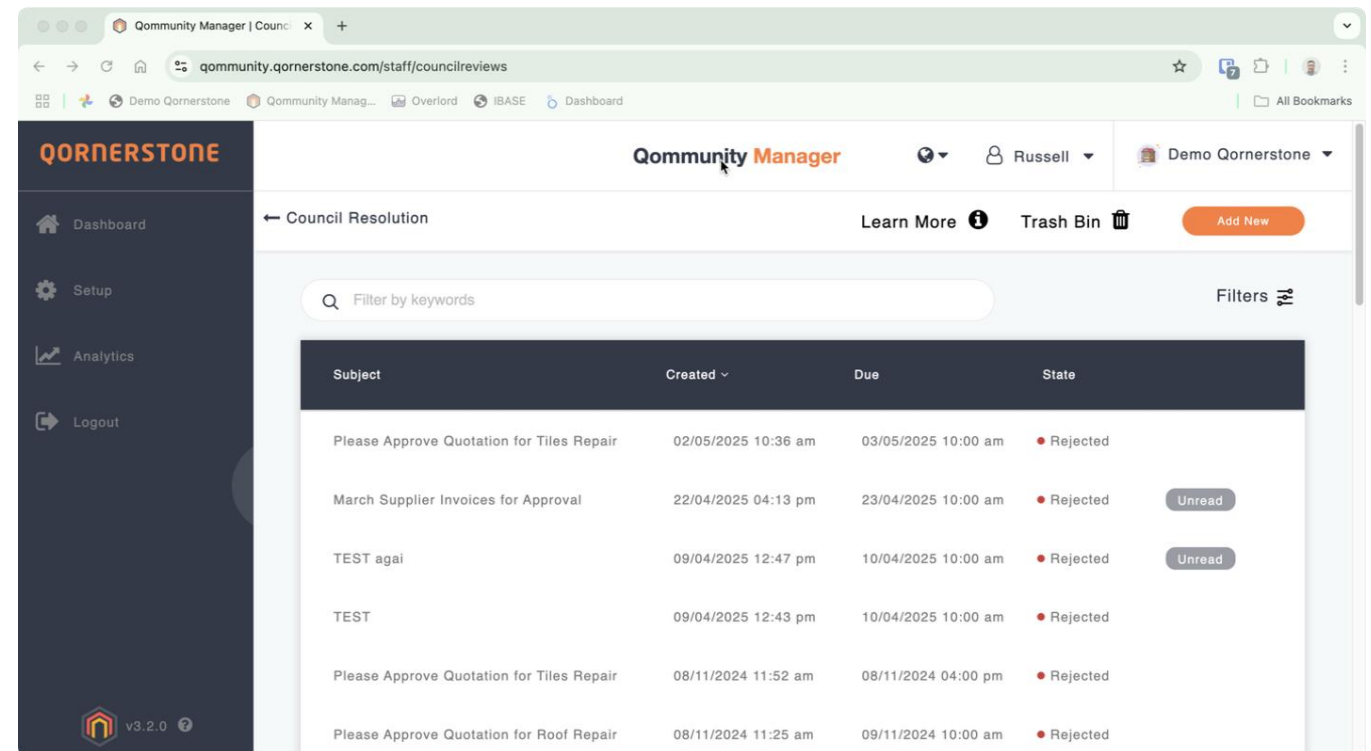
Triggers door/barrier release

FASTEST response time for speedy door open time.

Solution #6:

Council App for Decision-Making

1. Council members download Qommunity Council App
2. Can vote Approve, Reject, Abstain or just Acknowledge
3. Voting function is free
4. Records stored in Qommunity for easy retrieval



The screenshot shows the 'Council Resolution' page in the Qommunity Manager application. The interface includes a sidebar with navigation options (Dashboard, Setup, Analytics, Logout) and a main content area with a search bar and a table of resolutions. The table has columns for Subject, Created, Due, and State. The 'State' column shows 'Rejected' for all entries, and some entries have an 'Unread' badge.

Subject	Created	Due	State
Please Approve Quotation for Tiles Repair	02/05/2025 10:36 am	03/05/2025 10:00 am	Rejected
March Supplier Invoices for Approval	22/04/2025 04:13 pm	23/04/2025 10:00 am	Rejected
TEST agai	09/04/2025 12:47 pm	10/04/2025 10:00 am	Rejected
TEST	09/04/2025 12:43 pm	10/04/2025 10:00 am	Rejected
Please Approve Quotation for Tiles Repair	08/11/2024 11:52 am	08/11/2024 04:00 pm	Rejected
Please Approve Quotation for Roof Repair	08/11/2024 11:25 am	09/11/2024 10:00 am	Rejected

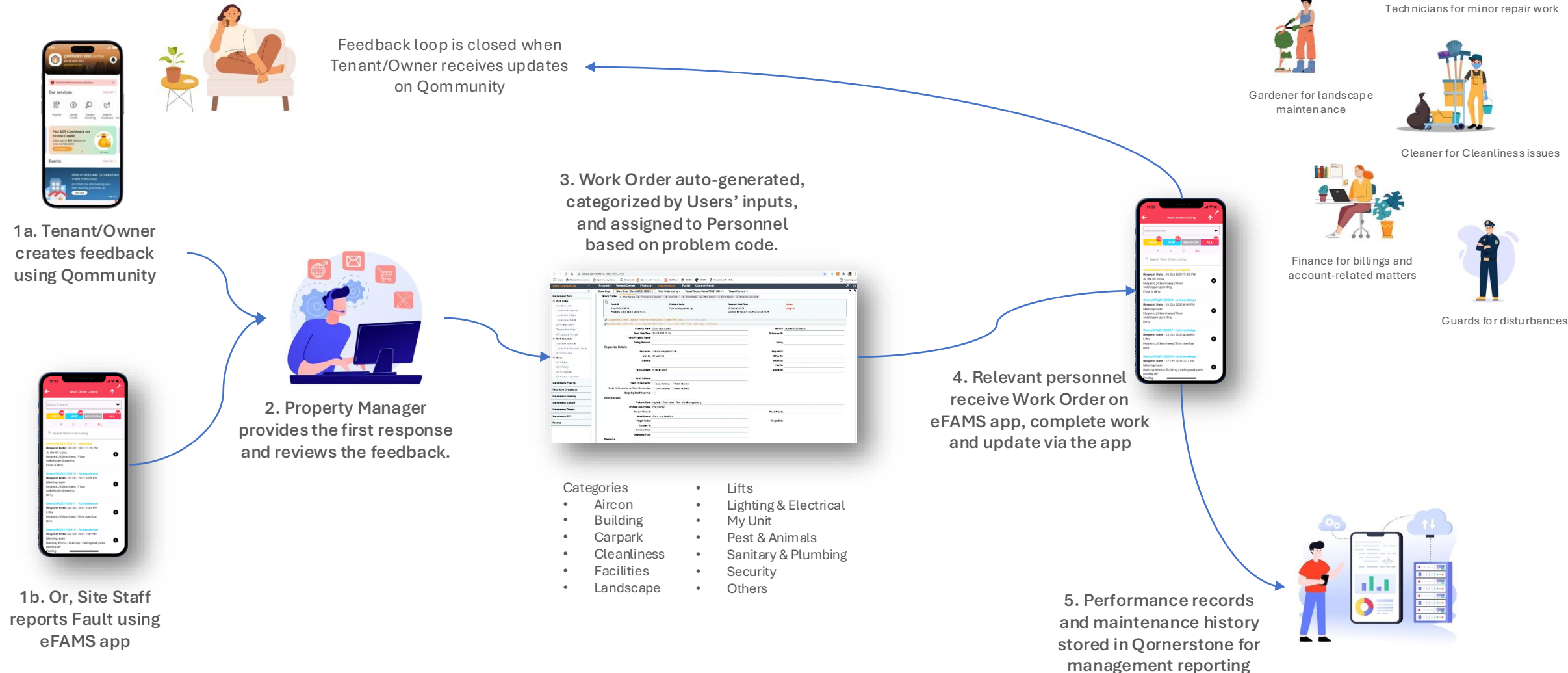
Solution #7:

Automate Accounts Payables Process

1. Apply for banking token for Council signatories
2. Train site staff to issue PO and create supplier invoices in Qornerstone
3. Train suppliers to send in documents as PDF files via email
4. Save all docs to MCST's Google Drive and Qornerstone
5. Payments file and PVs generated from Qornerstone
6. Show Council how to refer to POs when approving invoices

Solution #8:

Automate Feedback Management



Solution #9: Self-Service Kiosks

